



Integrating Transformation and Sustainability as Growth Engines

Agung Wicaksono

Director of Transformation & Business Sustainability PT. Pertamina (Persero)

The 5th PYC International Energy Conference **23 August 2025**



1992-1995 **High School**





1995-2000 **Bachelor of Industrial Engineering**





1999 **Student Exchange**





2000-2002

M.Sc. In Intl' Production **Management Master of Business** Administration





2007-2009 University of St.Gallen Doctor in International Management

A journey....

From University, Transportation, Building Cities, to the Biggest Energy Company in Indonesia



Dr. Agung Wicaksono, M.Sc., MBA

Director of Transformation & Business Sustainability PT Pertamina (Persero)

2008 - 2016



SBM - ITB

2009-2014



President Delivery Unit

2014-2016



Ministry of Energy & Minerals Resources

2016 - 2018



PT MRT Jakarta

2018 - 2020

PERTAMINA



PT Transportasi Jakarta

2020 - 2021



SBM - ITB Center for Policy & **Public Management**

2021 - 2023



PT Jababeka Infrastruktur

2022



Deputy Chairman of the Energy, Sustainability, and Climate Task Force

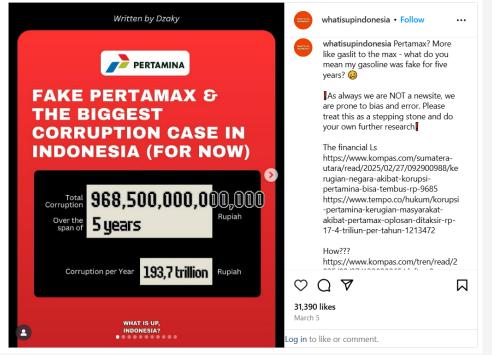
2023-2025



Nusantara Capital City Authority (OIKN)



Leadership in Times of Crisis: Company's Reputation Risk in Public's Eyes











Appointed to the Board of Directors June 12, 2025

Critical time when the company just faced significant reputational challenges following a "Fake" Pertamax & (Allegation) of the Biggest Corruption Case.

This case severely impacted public perception of Pertamina and contributed to an estimated ~16,8% decline in Pertamax sales nationwide

Pertamina as National Energy Champion carrying the Mission to Guide Indonesia's Energy Resilience





To become an energy company advancing the security, availability and sustainability of energy

PERTAMINA

With Danantara and the Ministry of SOEs (BUMN) as shareholders, Pertamina benefits from strong strategic alignment and governance support to strengthen its role in ensuring national energy resilience.

- Largest national oil & gas producer (>1 million BOEPD).
- Fulfill 70% of domestic fuel demand through refinery
- 15,000 retail fuel points, >260,000 LPG outlets, >6,700 Pertashop.
- 33,000 km of gas pipelines, ~820,000 household connections.
- BBM Satu Harga in 573 locations for equitable pricing.
- Targeted PSO subsidies with digital system (100% Biosolar and 3KG LPG).
- ~2,500 MW renewable capacity (geothermal, gas power, solar)
- Biofuels: B35, HVO, Pertamax Green 95 (E5), and SAF development.
- 1.7 million tons CO₂e emissions reduction

Availability

Energy sources from within and outside the country

Accessibility

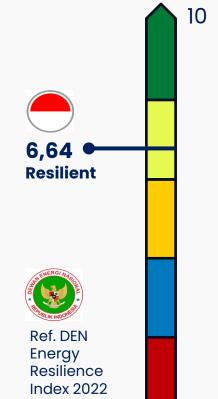
The ability to access energy sources, including geographical challenges

Affordability

Energy investment cost and consumer affordability of energy prices

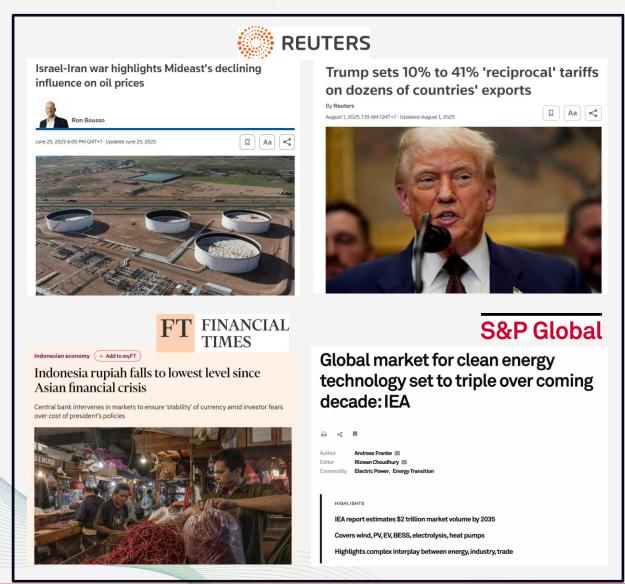
Acceptability

Environmentally friendly energy, including public acceptance.



PERTAMINA

Global external factors also putting pressure on the company's ability to adapt and respond effectively



Global dynamics create disruptions across various business industries, and <u>companies are required to</u> <u>strengthen resilience and adaptability</u> to sustain long-term growth



Post Pandemic COVID-19

- Changes in lifestyle and consumption patterns in society
- Demands for innovation and agility in conducting business



Global Inflation Risk

 Inflation causes increased production costs, reduced purchasing power, and higher interest rates, impacting business profitability.



Geopolitical Uncertainty

- Conflicts in various parts of the world causing price volatility and changes in supply patterns
- Risk of interrupted supply chain that jeopardize energy resilience



Climate Change and Energy Transition

- Demands for business decarbonization and carbon offset to achieve NZE targets
- Transition of energy mix towards clean energy (NRE)



New Directorate to Lead Corporate's Transformation for Sustainable Business Growth

3 Strategic Transformation Pillars









Strategic Alignment

Aligning with the business consolidation strategy of Ministry of SOE and Danantara

2 Business Optimization

Refocusing portfolio business to ensure effective resource allocation aligned with business priorities

3 Enhance Value Creation

Ensuring all operational activities deliver optimal added value for business sustainability.

4 Stakeholder and Public Trust

Strengthening stakeholder advocacy and public communication to enhance the company's reputation

Balancing Energy Security and Sustainability through Pertamina's Dual Growth Strategy





Maximizing Legacy Businesses



Maximize Value in Upstream

Delivering energy security by optimizing baseline and driving production growth



Building Flexibility in Refineries

Optimizing refinery assets to build output flexibility and resilience for the future



Transforming Fuel Retail Business

Transforming our legacy business to prepare for direct subsidies, e.g., NFR, MyPertamina



Expanding the Infrastructure and Services

Expanding gas T&D infrastructure and shipping business in the oil & gas midstream



Building Low Carbon Businesses



Scale Biofuel Ecosystem

Investing in bio-ethanol, HVO/SAF, & bio-methane



Downstreaming to Enhance Chemical offering

Scaling up petrochemical & gas-to-chemical capacity and integrating further to complex products



Expand Geothermal capacity

Growing capacity and exploring new business model for geothermal resources



Pilot emerging Low Carbon Technologies

CCUS/CCS, low carbon hydrogen, NBS and carbon credits, biomass co-firing, EV and battery, oleochemical



HSSE and Sustainability



Technology & Innovation



Digital **Transformation**



Policy/ Regulation Advocacy



Human Capital and Stakeholder Mat

Driving the Next Phase of Transformation in line with Danantara's Priorities



Strategic Initiatives Danantara Asset Management



Restructuring



Streamlining and **Business Consolidation**



Business Development

Transformation in the State-Owned Enterprises is carried out to increase long-term value, including mergers & consolidations and business model redesign

The Enablers

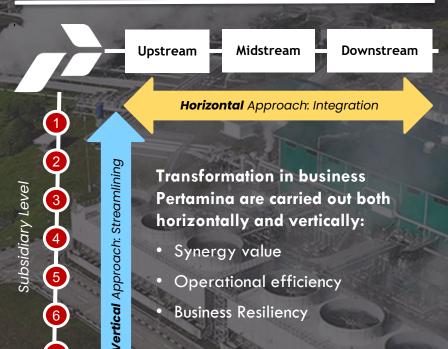
*non-exhaustive

- **Clear Vision and Strategy**
 - A well-defined future state and purpose
 - Alignment with long-term goals and market trends
- **People & Culture Alignment**
 - Engaged employees to support the transformation
 - Cultural change programs, mindset shift

- Agile and Adaptive Operating Model
 - · Flexible structure that enable faster decisionmaking
 - Cross-functional collaboration and synergy
- **Business Process Re-engineering**
 - Streamlined and simplified processes to increase efficiency
 - · Customer-centric redesign of key value streams.



Transformation Agenda Pertamina



Business Resiliency

Operational efficiency

Synergy value

Transformation beyond business...

- IT and digitalization
- Culture and mindset
- Administrative process / Bureaucracy

Embedding Sustainability into Core Business





BBB



Water Security & B Climate Change



26.1

Medium Risk



Sub-industry Integrated Oil & Gas

Pertamina's 10 Sustainability Focus







Addressing climate change



Reducing environmental footprint



Protecting biodiversity



Enhancing health and safety



Prevention of major accidents





Respecting and empowering our people



Reorienting innovation and research



Expanding community engagement and impact



Strengthening cyber security



Leveraging corporate ethics





































Pertamina has committed to achieving Net Zero Emissions (Scope 1 & 2) by 2060 or even earlier, in alignment with Indonesia's national goals.



Khoirul Anam, CNBC Indonesia





Kick Off Refinement NZE Roadmap

Integrate Scope 1-3 emissions, assess climate-related financial impacts, and align with the latest national policies and global standards



memperkuat komitmen mencapai target Net Zero Emission



Launching Univ. Pertamina **Sustainability Center**

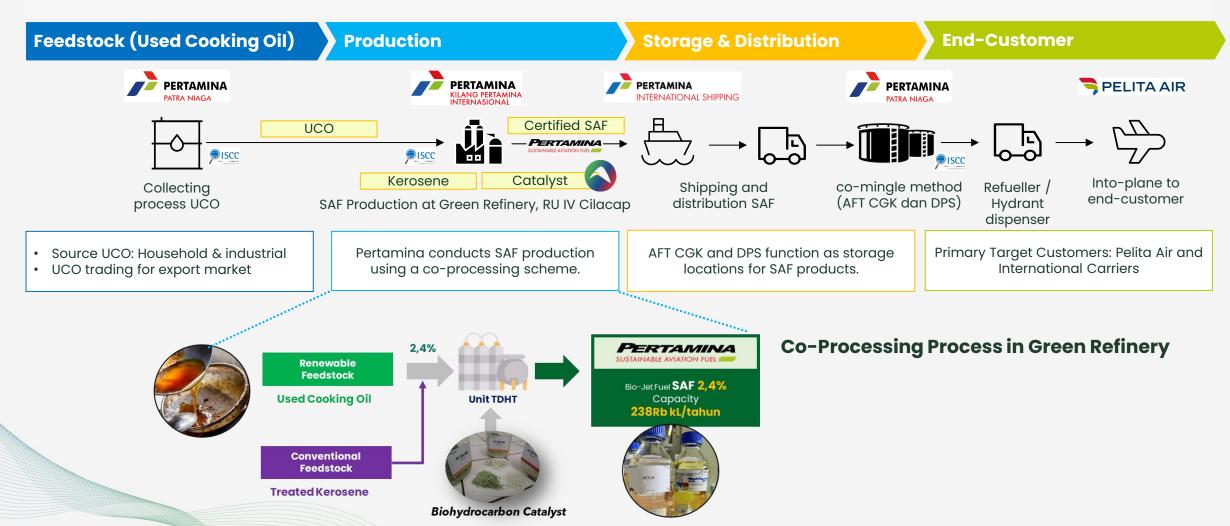
Acts as a think tank for research, innovation, and application of sustainable technology and policy. Supported by 14 Senior Fellows across sectors.



PERTAMINA

Sustainable Initiatives Across Value Chain: UCO to SAF

This initiatives represents a powerful narrative for **Pertamina's transformation** toward a **more sustainable** business model: shifting fuel production from fossil-based to waste-based sources and aligning with Indoneisa's energy transition roadmap to achieve NZE by 2060. By building an integrated circular ecosystem, it demonstrates true business synergy across the Holding, Subholding, and Subsidiaries Portfolio.



From Waste to Wings: First Flight Using Sustainable Aviation Fuel from Used Cooking Oil





Pertamina Sustainable Aviation Fuel (SAF) berbahan baku campuran used cooking oil (UCO) atau minyak elantah di teminal 3 Bandar Udara Internasional Soekarno-Hatta, Rabu (20/8/2025) /Bisnis-Mochammad Ryai





Historical Moment SAF Flight

On 20th August 2025, Pelita Air has successfully conducted the inaugural flight using **Sustainable Aviation Fuel (SAF)** processed in Green Refinery Cilacap through co-processing with **2.5% used cooking oil** (**UCO**) on the Jakarta–Bali route.





Sustainability + Transformation = Long-Term Business Value





19,6

Low Risk





Unilever Sustainable Living Plan

Integration of sustainability across the entire value chain and into all business operations



Strong Commitment

By 2025, 100% of plastic packaging will be reusable, recyclable, or compostable.



Purpose and Profit

Sustainable products grow twice as fast, contributing to 60% of Unilever's growth. Sustainability has become a driver of new business opportunities



"We cannot choose between economic growth and sustainability – we must have both"

Paul Polman, ex-CEO Unilever









Green Energy Transformation

Transitioned from DONG (Danish Oil and Natural Gas) into a pure-play renewable energy company in under 10 years



NZE Commitment

Achieved Net Zero Emissions commitment across its entire value chain (Scopes 1, 2, and 3).



Implementation and Action

Integrates biodiversity, local communities, and sustainability into all operations. Since 2030, all new projects <u>must deliver a net-positive impact</u> on biodiversity

Ørsted, headquartered in Denmark, is ranked among the world's most sustainable energy companies, leading the global transition from fossil fuels to renewables such as offshore wind, bioenergy, and green hydrogen